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PTO/SB/05 (4/98)
Approved for Frough 09/30/2000. OMB 0651-0032
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 C.F.R. § 1.53(b)

Attorney Docket No.	73744	
First Inventor or Application Identifier		Robert Doyle
Title DYNAMIC SKILLED	BASED CALL	ED ROUTING
Eynress Mail Lahel No	EL 21507270	2110

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		APPLICATION ELEMENTS	ADDRESS TO: Assistant Commissioner for Patents					
See MPEP chapter 600 concerning utility patent application contents			ADDRESS IO: Assistant Commissioner for Patents Box Patent Application Washington, DC 20231					
1.	\boxtimes	*Fee Transmittal Form (e.g. PTO/SB/17)	5. Mic	rofiche Computer Pr				
		(Submit an original and a duplicate for fee processing)				54		
2.	\square	Specification Total	6. Nucleotide and/o	or Amino Acid Sequen	ce Submission	30		
		(preferred arrangement set forth below) Pages 25	(if appli <u>cabl</u> e, all	necessary)				
ŀ		Descriptive title of the Invention Cross References to Related Applications	a. Co	omputer Readable C	ору			
		- Statement Regarding Fed sponsored R & D	b. Pa	aper Copy (identical t	to computer cop	oy)		
		Reference to Microfiche Appendix Background of the Invention	c. Statement verifying identify of above copies					
		- Brief Summary of the Invention	c. Statement verifying identity of above copies					
		- Brief Description of the Drawings (if filed)	ACCOMPANYING APPLICATION PARTS					
		- Detailed Description - Claim(s)	N Assign	nment Papers (cover	sheet & docum	ont(e))		
		- Abstract of the Disclosure	7. Assign	inent rapers (cover	Sileet & docum	ien(s))		
3.	\boxtimes	Drawing(s) (35 U.S.C. 113) Total Sheets 2		F.R. § 3.73(b) Staten there is an assignee		Power of Attorney		
4.	Oath or D	eclaration	☐ Englis	h Translation Docum	ent (if annlicab	(e)		
''		Total Pages 3	9.		ion (ii appiioasi	,		
	\	a. Newly executed (original or copy)	10. Inform	ation Disclosure		Copies of IDS		
_			Staten	nent (IDS) PTO-1449	9 —	Citations		
-1	, C) .	b. Copy from a prior application (37 C.F.R. § 1.63(d))	11. Prelim	inary Amendment				
		(for continuation/divisional with Box 16 completed)	''· 🗀					
Sta	8 te 8	i. DELETION OF INVENTOR(S)	A Return	n Receipt Postcard (N	MPEP 503)			
States Pos	o de s	Signed statement attached deleting		ld be specifically iten				
Ses Ges	准認品	inventor(s) named in the prior application, see 37 C.F.R. §§ 1.63(d)(2) and 1.33(b).				Statement filed in Prior application,		
pa tat	چَۃِۃِ جَ <i>ا</i>	366 37 0.1.11. 99 1.00(d)(2) and 1.00(d).		I Entity Statement(s)		Status still proper		
F	e is	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	(710/	SB/09-12)0		and desired		
	E EOK	TEMS 1-8 3: IN ORDER TO BE ENTITLED TO PAY SMALL		ed Copy of Priority D eign priority is claimed				
59:	EVEN FXC	A SMAN ENTITY STATEMENT IS REQUIRED (37 C.F.R. §	I 👝 🐪	ng., priority to otalino				
the United	EE C	. Zn	15. 🔀 Other	: <u>APPENDIX I</u>	(10 pp.)			
	S E C		<u> </u>					
with	TACEN	NUING PPLICATION, check appropriate box, and supply t	he requisite informa	ntion below and in a	preliminary an	mendment		
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3	\$ 5 E	oftinution Divisional Continuation-In-Part	(CIP) Of prior a	application No.:		·		
ep.		Section information: Examiner	Group/Art Unit:					
FBR		TIDD Cor DIVISIONAL APPS ONLY: The entire disclosure of the prior	application, from which	h an oath or declaration	ons supplied			
Refe	rence. Th	is Cars Geret a part of the disclosure of the accompanying continuation e incorporation can only be relied upon when a portion has been inadve	or divisional application the rtently omitted from the	on and is hereby income e submitted application	oorated by n parts.			
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	_	17. CORRESPONDE	NCE ADDRES	<u>s</u>				
	Customer Number or Bar Code Label (Insert Customer No. or attach bar code label here) or Correspondence address below							
Nan	ne	Jon P. Christensen, Esq.	***************************************					
Add	ress	WELSH & KATZ, LTD.						
City		120 South Riverside Plaza, 22nd Floor Chicago State Illinois		Zip Code	60606	····		
Cou		USA Telephone (312) 655-	1500	Fax	(312) 655-15	01		
	Name Print/Type) (Von P. Christensen Registration No. (Attorney/Agent) 34,137							
	ature	J. I. Amus		Date	April 27, 19	99		

PTO/SB/17 (12-98)

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	_ 1	for	FY	199	99	

Patent fees are subject to annual revision. Small Entity payments must be supported by a small entity statement, otherwise large entity fees must be paid. See Forms PTO/SB/09-12.

TOTAL AMOUNT OF PAYMENT (\$) 1202

Complete if Known				
Application Number	not yet assigned			
Filing Date	herewith			
First Named Inventor	Robert eoyle			
Examiner Name	not yet assigned			
Group / Art Unit	not yet assigned			
Attorney Docket No.	73744			

METHOD OF PAYMENT (check one)	ETHOD OF PAYMENT (check one) FEE CALCULATION (continued)				ed)
The Commissioner is hereby authorized to charge indicated fees and credit any over payments to: Deposit Deposit			ity _	Description	Fee Paid
Account Number 03–2470	105 130	205 65	Surcharge - late	filing fee or oath	
Deposit Account Name	127 50	227 25		provisional filing fee	or
Charge Any Additional Fee Required Under	139 130	139 130	Non-English spe	ecification	
37 CFR 1.16 and 1.17	147 2,520	147 2,520	For filing a requ	est for reexamination	
2. Payment Enclosed:	112 920*	112 920	Requesting public Examiner action	lication of SIR prior to	
Check Money Order Other	113 1,840°	113 1,840	Examiner action		
FEE CALCULATION	115 110	215 55		ply within first month	
1. BASIC FILING FEE	116 380	216 190		ply within second mon	th
Large Entity Small Entity	117 870	217 435		oly within third month	
Fee Fee Fee Fee Description Code (\$) Code (\$) Fee Paid	118 1,360	218 680	Extension for rep	bly within fourth month	
101 760 201 380 Utility filing fee 760	128 1,850	228 925	Extension for rep	oly within fifth month	
106 310 206 155 Design filing fee	119 300	219 150	Notice of Appeal		
107 480 207 240 Plant filing fee	120 300	220 150	Filing a brief in s	upport of an appeal	
108 760 208 380 Relssue filing fee	121 260	221 130	Request for oral	hearing	
114 150 214 75 Provisional filing fee .	138 1,510	138 1,510	Petition to institu	te a public use procee	ding
011770771 (1)	140 110	240 55	Petition to revive	- unavoidable	
SUBTOTAL (1) (\$) 760	141 1,210	241 605	Petition to revive	- unintentional	
2. EXTRA CLAIM FEES	142 1,210	242 605	Utility Issue fee (or reissue)	
Fee from Ext <u>ra Claims below Fee Paid</u>	143 430	243 215	Design issue fee		
Total Claims 38 -20** = 18 x 18 = 324 Independent 4 2**	144 580	244 290	Plant issue fee		
	122 130	122 130	Petitions to the C	ommissioner	
Multiple Dependent	123 . 50	123 50	Petitions related	to provisional applicati	ons
**or number previously paid, if greater; For Reissues, see below	126 240	126 240		ormation Disclosure S	
Large Entity Small Entity Fee Fee Fee Fee Description Code (\$) Code (\$)	581 40	581 40	Recording each p	patent assignment per umber of properties)	
103 18 203 9 Claims in excess of 20	146 760	246 380		on after final rejection	40
102 78 202 39 Independent claims in excess of 3	149 760	249 380	(37 CFH 1.129(a))	
104 260 204 130 Multiple dependent claim, if not paid	143 700	249 360	For each addition examined (37 CF	al invention to be R 1.129(b))	
109 78 209 39 ** Reissue independent claims over original patent	Other fee (spe	cify)			
110 18 210 9 ** Relssue claims in excess of 20 and over original patent	Other fee (spe	cify)			
SUBTOTAL (2) (\$) 402	*Reduced by E	Basic Filing F	ee Pald S	UBTOTAL (3)	40
SUBMITTED BY				Complete (if a	anniicable)
Typed or Pinted Name Jon P. Christensen				Reg. Number	34,137
Signature A 1		Date	1/27/99	Deposit Account	

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